

# HOUSE RULES

## WILLIAM HILL SPORTS BOOK DBAT TROPICANA RESORT CASINO

As of August 22, 2019

These “House Rules” are provided for your information:

MANAGEMENT .....	2
TICKET ACCURACY .....	3
DISPUTES .....	3
DEFINITION OF “ACTION” .....	4
DEFINITION OF “OFFICIAL” .....	5
WAGERING ON “TOTALS” – OVER OR UNDER .....	7
OVERTIME PERIODS .....	7
DETERMINING THE WINNER .....	8
WAGERING TIES .....	8
BASEBALL AND SOFTBALL RULES .....	8
FIGHTS: BOXING AND MMA RULES .....	9
HOCKEY RULES .....	9
SOCCER RULES .....	10
AUTO RACING RULES .....	10
GOLF RULES .....	10
TENNIS RULES .....	11
CRICKET RULES .....	11
DARTS RULES .....	11
RUGBY RULES .....	11
VOLLEYBALL RULES .....	11
PARLAY & TEASER RULES .....	11
PARLAY CARD RULES .....	12
INPLAY SPECIFIC RULES .....	122
INPLAY WAGERS .....	12
PRO FOOTBALL/COLLEGE FOOTBALL .....	12
PRO BASKETBALL/COLLEGE BASKETBALL .....	12
BASEBALL .....	12
HOCKEY .....	13
SOCCER .....	13
TENNIS .....	13

**PAYOUT** ..... 14  
**RESPONSIBLE GAMING** ..... 14

## MANAGEMENT

1. Management reserves the right to add, delete, or change the House Rules and/or payoff odds subject to regulatory approval of the New Jersey Division of Gaming Enforcement (“DGE”).
2. Management reserves the right to refuse any wager or limit or delete or limit any selection(s) prior to the acceptance of the wagers.
3. Management reserves the right to modify any lines, odds, or any other wager prices or payoffs prior to the acceptance of the wager.
4. Management determines the minimum and maximum wagers on all events.
5. The use of two-way electronics communication devices while you are at the counter placing a wager is prohibited.
6. Persons under the age of 21 are prohibited from placing wagers or collecting winnings.
7. All wagers will be deemed to have been accepted from the individual placing the wager only, and not on behalf of any entity or anyone else.
8. Accepting telephone or electronic wagers from outside the state of New Jersey is strictly prohibited.
9. Payoffs over \$10,000 may be delayed until the next regular banking day.
10. Wagers may be accepted at other than the posted odds, please check your ticket prior to leaving the window.
11. Wagering rules and conditions are subject to change; please refer to odds sheets/displays for details. If there is a conflict between a stipulation on an odds sheet/display and these House Rules the stipulation on the odds sheet/display will prevail.
12. We will not offer any prohibited sports events. Prohibited sports event means any collegiate sport or athletic event that takes place in New Jersey or a sport or athletic event in which any New Jersey college team participates regardless of where the event takes place.
  - a. A prohibited sports event does not include the other games of a collegiate sport or athletic tournament in which a New Jersey college team participates, nor does it include any games of a collegiate tournament that occurs outside New Jersey even though some of the individual games or events are held in New Jersey.

- b. A prohibited sports event includes all high school sports events, electronic sports, and competitive video games does not include international sports events in which persons under age 18 make up a minority of the participants.
- 13. Management will keep a record of all point spreads, odds, final scores and related betting proposition statistics to protect both the customer and Sports Book in case of an obvious computer, mechanical, technical or human error.
- 14. Registration is required to be completed with the Sports Book management prior to placing a sports wager for any employee of a sports governing body or member team who is not prohibited from wagering to register, prior to placing a sports wager.
- 15. Patrons may fund wagers via the following methods:
  - a. Retail teller terminals accept cash, winning tickets, or cash vouchers from the kiosk
  - b. Kiosk terminals accept cash, winning tickets, or cash vouchers
  - c. Mobile or desktop wagering may be funded with cash, Pre-Paid Card, Debit/Credit, ACH, or at Pay Near Me location

## TICKET ACCURACY

1. Please check your ticket for accuracy as all tickets go as written after you leave the wagering counter. Once a wager is accepted by both parties, tickets will not be altered or voided except at the discretion of Management and with the approval of both parties.
2. No winning wager will be paid without the customer copy of the wagering ticket, except for lost, stolen or unreadable tickets which will be honored as stated below.
3. Management is not responsible for lost, stolen, altered or unreadable tickets. For all honored lost or stolen tickets, once the rightful owner of a winning ticket has been determined, payment will be made as soon as possible. For all lost, stolen or unreadable tickets where the rightful owner cannot be immediately determined the waiting period for honored claims will be one (1) year from the time of the event, after which they are void. All determinations concerning the owner of lost or stolen tickets shall lie in the absolute discretion of Management and shall be final.
4. Winning tickets expire after one (1) year from the time of the event.
5. The time on the tickets is Eastern Standard Time.

## DISPUTES

1. If you have any complaints, claims or disputes concerning any outcome regarding the services or any other activity, please promptly bring any complaint, claim, or dispute concerning any outcome regarding the services or any other activity to the attention of the management team at the "Tropicana Resort Casino Sports Book by William Hill."

Address and phone number are:

**Tropicana Atlantic City**  
**ATTN: Sports Book Compliance Department**  
**2831 Boardwalk**  
**Atlantic City, NJ 08401**  
**Phone: 609-340-4000**

2. If we are unable to satisfactorily resolve your issue, you may contact the New Jersey Division of Gaming Enforcement. NJDGE address and phone number are:

**New Jersey Division of Gaming Enforcement**  
**1300 Atlantic Avenue**  
**Atlantic City, NJ 08401**  
**Phone: 609-984-0909**  
**Email: [info@NJDGE.org](mailto:info@NJDGE.org)**

## DEFINITION OF “ACTION”

1. Except as noted below or otherwise specified, all events must be held within seven (7) days of the scheduled date to be considered "action."
2. BASKETBALL, HOCKEY, BASEBALL, SOFTBALL, SOCCER, BOXING, UFC/MMA, AUSTRALIAN RULES FOOTBALL, LACROSSE, RUGBY AND VOLLEYBALL games must be played on the date scheduled for “action” or all bets are refunded, with the following exceptions:
  - a. Baseball playoff game or final of a football competition, then all bets will carry over to when the game is completed.
  - b. Olympic basketball game wagers stand if the game is completed before the closing ceremony.
  - c. Soccer, bets will stand on these competitions matches if they are played within two calendar days of the scheduled fixture: FIFA World Cup, UEFA European Championships, African Cup of Nations, Confederations Cup, UEFA Champions League or Europa League, UK domestic cup final/play-off match or Spanish domestic matches.
  - d. In all soccer competitions, if the match day is changed within the same round of fixtures, bets will stand as this change to the match date is not deemed a postponement.
3. AUTO races are “action” when the first car crosses the start line after the green flag is dropped.

4. FUTURE WAGERS are “action” if a winner is officially declared, regardless of team relocation, name change, league affiliation, playoff format, season length, etc.
5. In all sports, with the exception of tennis, if any change in venue occurs from the originally scheduled venue, there will be “no action” and wagers will be fully refunded.
6. Both sides must start in any two-way match-up propositions.
7. Any straight wager deemed “no action” will be refunded. If a parlay has a leg that is deemed “no action”, the parlay will reduce by one selection (i.e. 4-team parlay becomes a 3-team parlay, 2-team parlay becomes a straight wager).
8. For daily BASEBALL proposition wagers, all wagers constitute “action” regardless of the number of games completed, except for the BASEBALL “Grand Salami” in which case all scheduled games must go at least 8 ½ or 9 innings for there to be “action.”
9. For BASEBALL first inning wagers, the first inning must be fully completed for there to be “action”, otherwise wagers are refunded. In the case of a pitching change, first inning yes-no run scored bets associated with that pitching matchup will be considered “no action”.
10. For player proposition bets to be considered “action”, the following criteria must be met:
  - \*Football – player must be designated “active”
  
  - \*Baseball – player must start
  
  - \*Basketball – player must play
  
  - \*Hockey – player must play
  
  - \*Soccer – player must start; additionally, extra time and penalty kick shootout statistics are not included

## DEFINITION OF “OFFICIAL”

1. BASEBALL (major league, minor league, and college): In all nine-inning scheduled games, winners and losers are "official" after nine innings of play unless the home team is leading after eight and one-half innings or the game is tied at the end of nine innings and goes into extra innings. If a game goes into extra innings, winners and losers are “official” after the winner is decided after a full inning of play.
  - a. Called/suspended games must go a minimum of five innings, or four and one-half innings if the home team is ahead.
  - b. The called/suspended games rule also applies to seven-inning scheduled games.

- c. For bets on the pregame money line, if a game goes past five innings and is subsequently called/suspended, the winner is determined by the score after the last full inning of play, unless the team batting second scores to tie, or takes the lead in the bottom half of the inning, in which case the winner is determined by the score at the time the game is called.
    - d. For first five full inning wagers, if a game is suspended in the bottom of the fifth inning with the home team ahead, all money line bets will be posted as official at the time of the suspension, with the total being refunded.
2. SOFTBALL (major league, minor league, and college): In all seven-inning scheduled games, winners and losers are "official" after seven innings of play unless the home team is leading after six and one-half innings or the game is tied at the end of seven innings and goes into extra innings. If a game goes into extra innings, winners and losers are "official" after the winner is decided after a full inning of play.
  - a. Called/suspended games must go a minimum of five innings, or four and one-half innings if the home team is ahead.
  - b. For bets on the pregame money line, if a game goes past five innings and is subsequently called/suspended, the winner is determined by the score after the last full inning of play, unless the team batting second scores to tie, or takes the lead in the bottom half of the inning, in which case the winner is determined by the score at the time the game is called.
3. BASKETBALL (college and European professional): After 35 minutes of play.
4. BASKETBALL (North American professional): After 43 minutes of play.
5. FIGHTS (boxing and MMA): When bell (buzzer, etc.) is sounded signifying the start of the opening round, the bout is considered "official", regardless of the scheduled length.
6. FOOTBALL (both college and professional): After 55 minutes of play.
7. HOCKEY (professional and college): After 55 minutes of play.
8. SOCCER: After 90 minutes of play.
9. AUTO: A race must be completed, and a winner declared within seven (7) days of the start of the race to be considered "official".
10. GOLF: Tournaments must be completed within seven (7) days of the start of the tournament to be considered "official".
11. AUSTRALIAN RULES FOOTBALL: After 80 minutes of play.
12. RUGBY LEAGUE AND RUGBY UNION: After 80 minutes of play.
13. OTHER: All other contests that involve a scheduled length of play or time limit must play to their conclusion or have five minutes or less of scheduled playing time remaining when the contest concludes to be considered "official" unless otherwise specified.

14. In all sports, with the exception of tennis, if any change in venue occurs from the originally scheduled location, then wagers will be fully refunded.

## WAGERING ON “TOTALS” – OVER OR UNDER

1. When wagering on "totals" on contests involving a scheduled time limit, all game wagering rules applicable to minimum length of play requirements shall also apply to "totals" wagers (i.e. contests must play to their conclusion or have five minutes or less of scheduled playing time remaining for "totals" wagers to be considered "action").
2. When wagering on baseball "totals" or "run lines," the game must go at least the regulation nine innings (eight and one-half if the home team is ahead) for a scheduled nine-inning game and seven innings (six and one-half if the home team is ahead) for a scheduled seven-inning game.
  - a. If the game goes past regulation innings and is subsequently suspended or postponed, it is considered to have "action" and the winner and loser shall be determined by the score at the time the game is called/suspended. In the case where the home team does not bat (complete their turn at bat) in the bottom half of an extra-inning game, the score reverts to the previous full inning of play.
  - b. When wagering before the start of a baseball game on “totals” or “run lines,” pitchers will be automatically listed. A pitching change before the game starts constitutes "no action."
3. When wagering on softball "totals" or "run lines," the game must go at least the regulation seven innings (six and one-half if the home team is ahead).
  - a. If the game goes past regulation innings and is subsequently suspended or postponed, it is considered to have "action" and the winner and loser shall be determined by the score at the time the game is called/suspended. In the case where the home team does not bat (complete their turn at bat) in the bottom half of an extra-inning game, the score reverts to the previous full inning of play.
  - b. When wagering before the start of a softball game on “totals” or “run lines,” no pitchers will be listed; therefore, all wagers constitute “action.”
4. When wagering on soccer “totals”, extra time and penalty kicks do not count towards the “total”; only 90 minutes plus injury time are counted.

## OVERTIME PERIODS

1. When wagering on "totals," overtime periods are counted in the final score, unless otherwise specified.
2. On “half-time” wagers, overtime periods are included as part of the second half, unless otherwise specified.

## DETERMINING THE WINNER

1. The winner of an event or game will be determined on the date of the event's conclusion. Management may recognize suspended games, protests, overturned decisions, etc. Management, at its sole discretion, may delay payment of winning wagers if the final score is questioned or challenged.
2. If an event or market is resulted in error, Management reserves the right to amend the settlement.
3. In the event of official changes to score, Management reserves the right to amend settlement of wagers, provided official score change occurs by 6AM venue time the following day.
4. The winner of an event or proposition wager that occurs while a game or match is in progress will be used to determine the winner as soon as the event is complete, regardless if the game or match is played to its conclusion, unless otherwise specified.
5. Where there are multiples winners of a single event, dead-heat stake reduction rules may apply.

## WAGERING TIES

1. Straight wager, "no action" and the wager will be refunded.
2. Two team teasers, "no action" regardless of the outcome of the other team.
3. Parlays and Teasers (other than 10/14 point), reduce by one selection.
4. 10 or 14 Point Teasers on professional or college football, ties lose.

## BASEBALL AND SOFTBALL RULES

1. Professional baseball wagers are accepted in the following manner:
  - a. Action: Team against team regardless of the starting pitcher.
  - b. One Specific Pitcher: A wager on or against one specific pitcher regardless of the other starting pitcher. The specified pitcher must start, or the wager is deemed "no action".
  - c. Both Specified Pitchers: A wager that specifies both starting pitchers. Any variation constitutes "no action."
  - d. NOTE: Each team's starting pitcher is defined, for wagering purposes, as the pitcher who throws the initial pitch.
  - e. In the event of a change in pitcher(s) prior to the start of a baseball game, money line odds may be adjusted. If one scheduled pitcher starts against an unscheduled pitcher, "action" and "specified pitcher" wagers will be computed at the opening price established with the new pitcher.

- f. First five inning wagers are automatically listed pitchers. A pitching change constitutes "no action."
2. All college baseball and softball wagers are "action," regardless of starting pitchers.
3. When the mercy rule is called because one team has an unassailable lead, all bets are "action", regardless of when the game is called.
4. Baseball parlay payoffs are computed using standard money line calculations.
5. NOTE: for rules on "totals" and "run lines" reference "WAGERING ON TOTALS" section.

## FIGHTS: BOXING AND MMA RULES

1. A "full round" is defined as one in which the bell, buzzer, etc. has sounded signifying the conclusion of such round. If a fighter is counted out or the bout is officially stopped prior to the bell, buzzer, etc., such round is not considered a "full round" for wagering purposes.
2. In the event of a draw, wagers on who will win are "no action".
3. All straight win wagers will have "action" regardless of any changes in weight class, scheduled length of the bout, or championship sanction unless otherwise stipulated. All round, knockout ("K.O.") or decision proposition wagers are "no action" if the scheduled length of the bout is changed.
4. On K.O. proposition wagers, K.O. includes knockout, technical knockout, disqualification, technical decision, or any other stoppage.
5. On decision proposition wagers, "decision" means the fight must go the entire scheduled distance.
6. In the event of a "no contest" being declared, all bets will be made void.

## HOCKEY RULES

1. For US and Canadian hockey wagering purposes, in the event of a shootout, the winner is awarded one goal, which is considered in the determination of the winner and loser and counted toward the game total. For player yes-no goal scoring propositions, shootout goals do not count.
2. For rest of the world hockey games, overtime and shootouts count towards the money line, but do not count to any other market unless specified otherwise.
3. For all hockey games, overtime will not count in any bets involving specific periods.
4. For college hockey wagering purposes, regular season final scores will be determined by the rules of the particular conference. Three on three overtime and shootout results may not count towards the final score. In mid-season tournament games, all overtime and shootout results count towards the final score.

## SOCCER RULES

1. For all point line, money line, and total soccer wagers, the score at the end of 90 minutes, plus injury minutes, will be used to determine winning and losing tickets; extra time and penalty kick shootouts do not count, unless otherwise specified.
2. For 3-way wagering propositions: sides must win, lose or tie (each is a separate wagering interest).

## AUTO RACING RULES

1. Unless otherwise specified all wagers are "action" regardless if driver starts the race; no refunds except matchup propositions.
2. In matchup propositions, all drivers involved in any matchup must start or the wager is deemed "no action."
3. If any driver in a matchup is substituted during the race, then the matchup is considered "no action."
4. The winner of matchup propositions will be based on the official finish order.
5. Wagers accepted on drivers only, not on teams or cars unless stipulated on the odds sheets/displays.
6. The winner at the conclusion of the race will be the winner for wagering purposes.

## GOLF RULES

1. If a golfer withdraws before the start of a tournament, all future bets on that player will be refunded, unless otherwise specified.
2. All golfers in a matchup must tee off to start the tournament for full tournament matchups or round for individual round matchups, or that matchup is "no action."
3. In individual round matchups, if a player withdraws during the round after teeing off, they will be deemed the loser in that matchup provided the other player completes more holes.
4. Golfer with the lower score wins the matchup (with equal rounds played).
5. If one golfer continues play after his opponent has missed the cut, withdrawn (WD) or been disqualified (DQ), the golfer who continues play wins his matchup.
6. If both golfers in a matchup are in a playoff, the winner of the playoff wins matchup.
7. Golf tournaments must go at least 36 holes for "action".
8. If a tournament is reduced to less than the scheduled number of rounds, bets to win the tournament placed after the last completed round will be void.

## TENNIS RULES

1. If a player withdraws before the start of a tournament, all futures bets on that player will be refunded, unless otherwise specified.
2. If a match is postponed, it must take place before the end of the competition for “action”.
3. For matches, both players must start the match and the match must be fully completed for “action”. Any retirements or disqualifications before the completion of the match will result in the match being declared “no action”.
4. For game handicap and total games wagers, the match must be fully completed for “action.” Retirements or disqualifications void all wagers.
5. All tennis matches are “action” regardless of a venue or surface change, as long as they are fully completed.
6. If there is a change in the scheduled amount of sets of a particular match, all bets stand.

## CRICKET RULES

1. If a match is shortened, bets will be governed by the official competition rules. Where no official result is declared, full-game markets will be declared “no action”.
2. When no odds are offered for the tie, and the official result is a tie, any means introduced by the governing body to determine a winner (bowl off, super over, etc.) will count.

## DARTS RULES

1. If a match is shortened or not completed, the player progressing to the next round in a knockout competition will be deemed the winner and league matches will be settled on the official result.
2. If a match is postponed or cancelled, bets will be void unless the match is rescheduled and takes place the following day.

## RUGBY RULES

1. For matches played in the Rugby League or Rugby Union World Cup, bets will stand if the match is played within two calendar days of the scheduled fixture.
2. For rugby matches played in the Olympics Games, bets stand on the match if it is played before the closing ceremony.

## VOLLEYBALL RULES

1. Matches must be fully completed for “action”.

## PARLAY & TEASER RULES

1. Management reserves the right to cap parlay payout odds at 2,500/1.
2. Teasers pay in accordance with the pay table.
3. Final calculations are rounded down to the nickel.
4. Teaser pay tables are posted alongside the house rules.

## PARLAY CARD RULES

1. See reverse side of parlay card(s) for rules.

## INPLAY SPECIFIC RULES

### INPLAY WAGERS

1. When wagering on "InPlay", if the price or line has moved against the player's request, the wager will not be consummated but instead will be re-offered at the new odds.
2. When wagering on "InPlay", if the price or line has moved in the player's favor, the wager will be automatically consummated at the improved odds without notification to the player of the improved price.

## PRO FOOTBALL/COLLEGE FOOTBALL

1. Overtime counts unless otherwise specified. Overtime will not count in any bets involving specific halves or quarters.
2. Wagers for all full-game markets stand providing at least 55 minutes of play have taken place and an official result is declared, unless otherwise specified.
3. Wagers for all part-game markets are action upon the completion of the specified period. For example, a first half wager is action if a game is postponed in the second half; whereas a fourth quarter wager is void if the game is postponed in the fourth quarter.
4. Unless odds are quoted for a tie, any market in which the result is a wagering tie will be refunded.

## PRO BASKETBALL/COLLEGE BASKETBALL

1. Overtime counts unless otherwise specified.
2. All basketball games must be fully completed for full-game wagers to be considered action. Any games cancelled or postponed before completion will be void.
3. Any part-game wagers are action upon completion of the specified period. For example, a first quarter wager in a game postponed in the second half is action; whereas a third quarter wager in a game postponed during the third quarter is void.
4. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

## BASEBALL

1. For all full-game wagers on baseball the game must go at least the regulation nine innings (eight and one-half if the home team is ahead) for a scheduled nine-inning game and seven innings (six and one-half if the home team is ahead) for a scheduled seven-inning game for action.
2. For all specific inning or combined inning (e.g. first five innings) wagering on baseball, the specified inning or period must have been completed for action. For example, a wager on a run being scored in the fifth Inning where a game is postponed in the seventh is action; whereas if the game were to be called at any time during the fifth, the wager is void, regardless if a run has already been scored.
3. For specific yes-no on a run being scored in a particular inning, the FULL inning must be completed for "action", regardless if a run has already been scored.
4. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

## HOCKEY

1. Wagers for all full-game markets stand providing at least 55 minutes of play have taken place and an official result is declared, unless otherwise specified.
2. Wagers for all part-game markets are action upon the completion of the specified period. For example, a first period wager is action if a game is postponed in the third period; whereas a second period wager is void if the game is postponed in the second period.
3. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

## SOCCER

1. For all soccer betting, unless otherwise specified, the score at the end of regulation time (90 minutes plus injury time minutes) will be deemed the final score and used to settle all markets. Goals scored in "Extra Time" or during "Penalty Kick Shootouts" do not count.
2. Bets for all markets stand provided the game goes 90 minutes and an official result is declared, unless otherwise specified.
3. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded. For example, when betting on MONEY LINE LIVE, the tie option is deemed the winner in the event of a drawn game.

## TENNIS

1. If a player is disqualified or retires from a match; all wagers placed on full-game markets are void.

2. If a match is suspended after play has commenced, all full-game wagers are action if the match is completed within one week. If a suspended game is not rescheduled or the scheduled number of sets not completed within one week, wagers are void.
3. For partial-match wagering (e.g. game and set betting), wagers are considered action upon the completion of the specified period; for example, first set wagers are action upon the completion of the first set.

## PAYOUT

Calculations for wager types are as follows:

1. Money line payoff – The money line is expressed as a three-digit number. For example, -150 means a player must bet \$150 for every \$100 they wish to win, and multiples thereof. Or, +140 means a player will win \$140 for every \$100 bet.
2. Point spread payoff - Bets on the point spread are offered at 11 to 10 odds, unless otherwise stated. For example, a player must bet \$11 to win \$10, or \$110 to win \$100.
3. Parlay payoff – All off the board parlays are calculated using true odds with a maximum odds cap of 2,500/1. In the event of a void leg or wagering tie within a parlay, the parlay reduces to the next lowest amount of legs.
4. Teaser payoff – Please see the off the board teaser and teaser odds chart, posted next to the House Rules.

## RESPONSIBLE GAMING

We are committed to promoting an atmosphere of responsible gaming. Guests at the “Tropicana Resort Casino Sports Book by William Hill” can enjoy a wide variety of amenities. Unfortunately, for a small number of individuals, gaming can be a problem, which can negatively impact the lives of individuals. If you or someone you know has a gambling problem, and wants help, call 1-800-GAMBLER.