

HOUSE RULES
WILLIAM HILL SPORTS BOOK
DBAT MOUNTAINEER

As of November 16, 2018

These “House Rules” are provided for your information:

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MANAGEMENT

1. Management reserves the right to add, delete, or change the House Rules and/or payoff odds subject to regulatory approval of the West Virginia Lottery (“WVL”).
2. Management reserves the right to refuse or limit any wager or delete or limit any selection(s) prior to the acceptance of the wagers.
3. Management reserves the right to rescind wagers where an obvious error has occurred (e.g., obvious human or technology erroneous pricing).
4. Management reserves the right to modify any lines, odds, or any other wager prices or payoffs prior to the acceptance of the wagers.
5. Management determines the minimum and maximum wagers on all events.
6. The use of two-way electronics communication devices while you are at the counter placing a wager is prohibited.
7. Persons under the age of 21 are prohibited from placing wagers or collecting winnings.
8. All wagers will be deemed to have been accepted from the individual placing the wager only, and not on behalf of any entity.
9. Accepting telephone or electronic wagers from outside the state of West Virginia is strictly prohibited.
10. Payoffs over \$10,000 may be delayed until the next regular banking day.
11. Wagers may be accepted at other than the posted odds, please check your ticket prior to leaving the window.
12. Wagering rules and conditions are subject to change; please refer to odds sheets/displays for details. If there is a conflict between a stipulation on an odds sheet/display and these House Rules the stipulation on the odds sheet/display will prevail.
13. We will not offer any prohibited sports events. Prohibited sports event means all high school sports events, including high school electronic sports events and high school competitive video game events, but does not include esports in which participants are at least 18 years old.
14. We will not accept wagers from prohibited sports pool participants. Prohibited sports pool participants means any individual who is prohibited pursuant to any self-exclusion or casino exclusion list, any individual whose participation may undermine the integrity of the wagering or the sports event or for other good cause, including but not limited to, any individual placing a wager as an agent or a proxy, and any employee of the Lottery Commission or a licensed sports pool operator as provided in W. Va. Code §§ 29-22D-1 et seq.
15. Customers may fund wagers via the following methods:
 - a. Retail terminals accept cash, winning tickets, cash equivalent vouchers, Rewards Card Player or Promotional Point(s).
 - b. Kiosk terminals accept cash, winning tickets, or cash equivalent vouchers.

16. Management will keep a record of all point spreads, odds, final scores and related betting proposition statistics to protect both the customer and Sports Book in case of an obvious computer, mechanical, technical or human error.

TICKET ACCURACY

1. Please check your ticket for accuracy as all tickets go as written after you leave the wagering counter. Once a wager is accepted by both parties, tickets will not be altered or voided except at the discretion of Management and with the approval of both parties.
2. No winning wager will be paid without the customer copy of the wagering ticket, except for lost, stolen or unreadable tickets which will be honored as stated below.
3. Management is not responsible for lost, stolen, altered or unreadable tickets. For all honored lost or stolen tickets, once the rightful owner of a winning ticket has been determined, payment will be made as soon as possible. For all lost, stolen or unreadable tickets where the rightful owner cannot be immediately determined the waiting period for honored claims will be one (1) year from the time of the event, after which they are void. All determinations concerning the owner of lost or stolen tickets shall lie in the absolute discretion of Management and shall be final.
4. Winning tickets expire after one (1) year from the time of the event.
5. The time on the tickets is Eastern Standard Time.

DEFINITION OF "ACTION"

1. Except as noted below or otherwise specified, all events must be held within seven (7) days of the scheduled date to be considered "action."
2. BASKETBALL, HOCKEY, BASEBALL and SOFTBALL games must be played on the date scheduled for "action." If a game is postponed and/or rescheduled to a later date, said game will automatically constitute "no action."
3. AUTO races are "action" when the first car crosses the start line after the green flag is dropped.
4. FUTURE WAGERS are "action" if a winner is officially declared, regardless of team relocation, name change, league affiliation, playoff format, season length, etc.
5. If any change in venue occurs from the originally scheduled venue, there will be "no action" and wagers will be fully refunded.
6. Both sides must start in any two-way match-up propositions.
7. Any straight wager deemed "no action" will be refunded. If a parlay has a leg that is deemed "no action", the parlay will reduce by one selection (i.e. 4 team parlay becomes a 3-team parlay, 2 team parlay becomes a straight wager).
8. For daily BASEBALL proposition wagers, all wagers constitute "action" regardless of the number of games completed, except for the BASEBALL "Grand Salami" in which case all scheduled games must be completed for there to be "action."

9. For BASEBALL first inning wagers, the first inning must be fully completed for there to be “action”; otherwise, wagers are refunded. There will be “action” regardless of a change in the originally scheduled starting pitcher.

DEFINITION OF “OFFICIAL”

1. BASEBALL (major league, minor league, and college): In all nine- inning scheduled games, winners and losers are "official" after nine innings of play unless the home team is leading after eight and one- half innings or the game is tied at the end of 9 innings and goes into extra innings. If a game goes into extra innings, winners and losers are “official” after the winner is decided after a full inning of play.
 - a. Called/suspended games must go a minimum of five innings, or four and one-half innings if the home team is ahead.
 - b. The called/suspended games rule also applies to seven- inning scheduled games.
 - c. If a game goes past five innings and is subsequently called/suspended, the winner is determined by the score after the last full inning of play. (For example, in a case in which the home team scores to tie or take the lead in the bottom half of the inning which is not completed, and the game is subsequently called, the runs scored in that inning do not count for wagering purposes.)
 - d. For first five full inning wagers, five full innings must be completed for “action”; otherwise, all wagers are refunded.
2. SOFTBALL (major league, minor league, and college): In all seven- inning scheduled games, winners and losers are "official" after seven innings of play unless the home team is leading after six and one-half innings or the game is tied at the end of seven innings and goes into extra innings. If a game goes into extra innings, winners and losers are “official” after the winner is decided after a full inning of play.
 - a. Called/suspended games must go a minimum of five innings, or four and one-half innings if the home team is ahead.
 - b. If a game goes past five innings and is subsequently called/suspended, the winner is determined by the score after the last full inning of play. (For example, in a case in which the home team scores to tie or take the lead in the bottom half of the inning which is not completed, and the game is subsequently called, the runs scored in that inning do not count for wagering purposes.)
3. BASKETBALL (college): After 35 minutes of play.
4. BASKETBALL (professional): After 43 minutes of play.
5. FIGHTS: When bell (buzzer, etc.) is sounded signifying the start of the opening round, the bout is considered "official", regardless of the scheduled length.
6. FOOTBALL (both college and professional): After 55 minutes of play.
7. HOCKEY (professional and college): After 55 minutes of play.
8. SOCCER: After 90 minutes of play.

9. AUTO: A race must be completed, and a winner declared within seven (7) days of the start of the race to be considered "official".
10. GOLF: Tournaments must be completed within seven (7) days of the start of the tournament to be considered "official."
11. OTHER: All other contests that involve a scheduled length of play or time limit must play to their conclusion or have five minutes or less of scheduled playing time remaining when the contest concludes to be considered "official" unless otherwise specified.
12. With all types of sports, if any change in venue occurs from the originally scheduled site, then wagers will be fully refunded.

WAGERING ON "TOTALS" – OVER OR UNDER

1. When wagering on "totals" on contests involving a scheduled time limit, all game wagering rules applicable to minimum length of play requirements shall also apply to "totals" wagers (i.e. contests must play to their conclusion or have five minutes or less of scheduled playing time remaining for "totals" wagers to be considered "action").
2. When wagering on baseball "totals" or "run lines," the game must go at least the regulation nine innings (eight and one-half if the home team is ahead) for a scheduled nine-inning game and seven innings (six and one half if the home team is ahead) for a scheduled seven-inning game.
 - a. If the game goes past regulation innings and is subsequently suspended or postponed, it is considered to have "action" and the winner and loser shall be determined by the score at the time the game is called/suspended. In the case where the home team does not bat (complete their turn at bat) in the bottom half of an extra-inning game, the score reverts to the previous full inning of play.
 - b. When wagering before the start of a baseball game on "totals" or "run lines," pitchers will be automatically listed. A pitcher change before the game starts constitutes "no action."
3. When wagering on softball "totals" or "run lines," the game must go at least the regulation seven innings (six and one-half if the home team is ahead).
 - a. If the game goes past regulation innings and is subsequently suspended or postponed, it is considered to have "action" and the winner and loser shall be determined by the score at the time the game is called/suspended. In the case where the home team does not bat (complete their turn at bat) in the bottom half of an extra-inning game, the score reverts to the previous full inning of play.
 - b. When wagering before the start of a softball game on "totals" or "run lines," no pitchers will be listed; therefore, all wagers constitute "action."
4. When wagering on soccer "totals", extra time and penalty kicks do not count towards the "total"; only 90 minutes plus injury time are counted.

OVERTIME PERIODS

1. When wagering on "totals," overtime periods are counted in the final score, unless otherwise specified.
2. On "half-time" wagers, overtime periods are included as part of the second half, unless otherwise specified.

DETERMINING THE WINNER

1. The winner of an event or game will be determined on the date of the event's conclusion. Management does not recognize suspended games, protests, overturned decisions, changes to the score, etc. Management, at its sole discretion, may delay payment of winning wagers if the final score is questioned or challenged. Once the score is posted for payment, no subsequent score changes will be recognized.
2. The winner of an event or proposition wager that occurs while a game or match is in progress will be used to determine the winner as soon as the event is complete, regardless if the game or match is played to its conclusion, unless otherwise specified.

WAGERING TIES

1. Straight wager, "no action" and the wager will be refunded.
2. Two team teasers, "no action" regardless of the outcome of the other team.
3. Parlays and Teasers (other than 10/14 point), reduce by one selection.
4. 10 or 14 Point Teasers on professional or college football, ties lose.

DISPUTES

1. If you have any complaints, claims or disputes concerning any outcome regarding the services or any other activity, please promptly bring any complaint, claim, or dispute concerning any outcome regarding the services or any other activity to the attention of the management team at the William Hill Sports Book.

Address and phone number are:

Mountaineer
ATTN: Sports Book Department
1420 Mountaineer Circle
New Cumberland, WV 26047
Phone: 855-754-1200

2. In the event of a dispute that cannot be resolved to the satisfaction of the customer, the customer has the right to file a dispute with the West Virginia Lottery Commission. Decisions of the West Virginia Lottery Commission are final.

BASEBALL AND SOFTBALL RULES

1. Professional baseball wagers are accepted in the following manner:
 - a. Action: Team against team regardless of the starting pitcher.
 - b. One Specific Pitcher: A wager on or against one specific pitcher regardless of the other starting pitcher. The specified pitcher must start or the wager is deemed “no action”.
 - c. Both Specified Pitchers: A wager that specifies both starting pitchers. Any variation constitutes “no action.”
 - d. NOTE: Each team’s starting pitcher is defined, for wagering purposes, as the pitcher who throws the initial pitch.
 - e. In the event of a change in pitcher(s) prior to the start of a baseball game, money line odds may be adjusted. If one scheduled pitcher starts against an unscheduled pitcher, “action” and “specified pitcher” wagers will be computed at the opening price established with the new pitcher.
 - f. First five inning wagers are automatically listed pitchers. A pitching change constitutes “no action.”
2. All college baseball and softball wagers are “action,” regardless of starting pitchers.
3. Baseball parlay payoffs are computed using standard money line calculations.
4. NOTE: for rules on “totals” and “run lines” reference “WAGERING ON TOTALS” section.

FIGHTS: BOXING AND MMA RULES

1. A "full round" is defined as one in which the bell, buzzer, etc. has sounded signifying the conclusion of such round. If a fighter is counted out or the bout is officially stopped prior to the bell, buzzer, etc., such round is not considered a "full round" for wagering purposes.
2. In the event of a draw, wagers on who will win are “no action”.
3. All straight win wagers will have "action" regardless of any changes in weight class, scheduled length of the bout, or championship sanction unless otherwise stipulated. All round, knock-out (“K.O.”) or decision proposition wagers are "no action" if the scheduled length of the bout is changed.
4. On K.O. proposition wagers, K.O. includes knockout, technical knockout, disqualification, technical decision, or any other stoppage.
5. On decision proposition wagers, “decision” means the fight must go the entire scheduled distance.

HOCKEY RULES

1. For professional hockey wagering purposes, in the event of a shootout, the winner is awarded one goal, which is considered in the determination of the winner and loser and counted toward the game total.
2. For college hockey wagering purposes, final scores will be determined by the rules of the particular conference. Shootout results may not count towards the final score.

SOCCKER RULES

1. For all point line, money line, and total soccer wagers, the score at the end of 90 minutes, plus injury minutes, will be used to determine winning and losing tickets; extra time and shoot-outs do not count, unless otherwise specified.
2. For 3-way wagering propositions: sides must win, lose or tie (each is a separate wagering interest).

AUTO RACING RULES

1. Unless otherwise specified all wagers are "action" regardless if driver starts the race; no refunds except match-up propositions.
2. In match-up propositions, all drivers involved in any match-up must start or the wager is deemed "no action."
3. If any driver in a match-up is substituted during the race, then the match-up is considered "no action."
4. The winner of match-up propositions will be based on the official finish order.
5. Wagers accepted on drivers only, not on teams or cars unless stipulated on the odds sheets/displays.
6. The winner at the conclusion of the race will be the winner for wagering purposes.

GOLF RULES

1. Unless otherwise specified, all wagers are "action" regardless if golfer starts the tournament; no refunds, except for match-up proposition.
2. All golfers in a match-up must tee off to start the tournament for full tournament match-ups or round for individual round match-ups, or that match-up is "no action."
3. Golfer with the lower score wins the match-up (with equal rounds played).
4. If one golfer continues play after his opponent has missed the cut, withdrawn (WD) or been disqualified (DQ), the golfer who continues play wins his match-up.
5. If both golfers in a match-up are in a play-off, the winner of the play-off wins match-up.

TENNIS RULES

1. Unless otherwise specified, all wagers are "action" regardless if player starts the tournament; no refunds, except for match-up proposition.
2. For match-ups, both players must start the match and complete at least one full set for "action."
3. For game handicap and total games wagers, the match must be fully completed for "action." Retirements or disqualifications void all wagers.

PARLAY RULES

1. Parlay tickets consisting of all football and/or basketball wagers laying 11/10 pay in accordance with the pay table.

2. Parlay tickets consisting of all money line wagers are determined using standard money line calculations.
3. Combination parlays are figured by first referring to the pay table, then applying the result to the standard money line calculations.
4. Final calculations are rounded down to the nickel.
5. Off-the-board maximum money line parlay payoff limit is 720-1.
6. Parlay and Teaser pay tables will be available in the sports book.

PARLAY CARD RULES

1. See reverse side of parlay card(s) for rules.

INPLAY SPECIFIC RULES

INPLAY WAGERS

- a. When wagering on "InPlay", if the price or line has moved against the player's request, the wager will not be consummated but instead will be re-offered at the new odds.
- b. When wagering on "InPlay", if the price or line has moved in the player's favor, the wager will be automatically consummated at the improved odds without notification to the player of the improved price.

PRO FOOTBALL/COLLEGE FOOTBALL

- a. Overtime counts unless otherwise specified. Overtime will not count in any bets involving specific halves or quarters.
- b. Wagers for all full-game markets stand providing at least 55 minutes of play have taken place and an official result is declared, unless otherwise specified.
- c. Wagers for all part-game markets are action upon the completion of the specified period. For example, a first half wager is action if a game is postponed in the second half; whereas a 4th quarter wager is void if the game is postponed in the 4th quarter.
- d. Unless odds are quoted for a tie, any market in which the result is a wagering tie will be refunded.

PRO BASKETBALL/COLLEGE BASKETBALL

- a. Overtime counts unless otherwise specified.
- b. All basketball games must be fully completed for full-game wagers to be considered action. Any games cancelled or postponed before completion will be void.
- c. Any part-game wagers are action upon completion of the specified period. For example, a first quarter wager in a game postponed in the 2nd half is action; whereas a 3rd quarter wager in a game postponed during the 3rd quarter is void.
- d. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

BASEBALL

- a. For all full-game wagers on baseball the game must go at least the regulation nine innings (eight and one-half if the home team is ahead) for a scheduled nine-inning game and seven innings (six and one half if the home team is ahead) for a scheduled seven- inning game for action.
- b. For all specific inning or combined inning (e.g. first 5 innings) wagering on baseball, the specified inning or period must have been completed for action. For example, a wager on a run being scored in the 5th Inning where a game is postponed in the 7th is action; whereas if the game were to be called at any time during the 5th, the wager is void (regardless if a run has already been scored).
- c. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

HOCKEY

- a. Wagers for all full-game markets stand providing at least 55 minutes of play have taken place and an official result is declared, unless otherwise specified.
- b. Wagers for all part-game markets are action upon the completion of the specified period. For example, a first period wager is action if a game is postponed in the third period; whereas a 2nd period wager is void if the game is postponed in the 2nd period.
- c. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded.

SOCCER

- a. For all soccer betting, unless otherwise specified, the score at the end of regulation time (90 minutes plus any added injury minutes) will be deemed the final score and used to settle all markets. Goals scored in "Extra Time" or during "Penalty Shoot Outs" do not count.
- b. Bets for all markets stand provided the game goes 90 minutes and an official result is declared, unless otherwise specified.
- c. Unless odds are quoted for a tie, any market where the result is a wagering tie will be refunded. For example, when betting on MONEY LINE LIVE, the tie option is deemed the winner in the event of a drawn game.

TENNIS

- a. If a player is disqualified or retires from a match; all wagers placed on full-game markets are void.
- b. If a match is suspended after play has commenced, all full-game wagers are action if the match is completed within one-week. If a suspended game is not rescheduled or the scheduled number of sets not completed within one week, wagers are void.
- c. For part-match wagering (e.g. game and set betting), wagers are considered action upon the completion of the specified period; for example, 1st set wagers are action upon the completion of the 1st set.

RESPONSIBLE GAMING

We are committed to promoting an atmosphere of responsible gaming. Guests at the William Hill Sports Book can enjoy a wide variety of amenities. Unfortunately, for a small number of individuals, gaming can be a problem, which can negatively impact the lives of individuals. If you or someone you know has a gambling problem, and wants help, call 1-800-GAMBLER.